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UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA
SAN FRANCISCO DIVISION

DOE, Individually And On Behalf Of All
Others Similarly Situated,

Plaintiff,

vs.

NETWORK SOLUTIONS, LLC,

Defendant.

No. C 07-5115 JSW

DEFENDANT NETWORK
SOLUTIONS, LLC'S NOTICE OF
MOTION AND MOTION TO DISMISS
FOR LACK OF SUBJECT MATTER
JURISDICTION PURSUANT TO
FEDERAL RULE OF CIVIL
PROCEDURE 12(b)(1)

Judge: Hon. Jeffrey S. White
Date: January 25, 2008
Time: 9:00 a.m.
CrtRm: 2

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Summary

Network Solutions, LLC (“Network Solutions”) moves to dismiss this action pursuant to Federal Rule of Civil Procedure 12(b)(1) because the plaintiff has improperly filed anonymously without prior court approval in violation of Rules 10(a) and 17(a) of the Federal Rules of Civil Procedure. Thus, the Court lacks subject matter jurisdiction.

Rule 10(a) requires that the title of the action identify all parties. A plaintiff’s “use of fictitious names runs afoul of the public’s common law right of access to judicial proceedings.” Does 1 through XXIII v. Advanced Textile Corp., 214 F.3d 1058, 1067 (9th Cir. 2000), citing Nixon v. Warner Communications, Inc., 435 U.S. 589, 598-99 (1978).

Identification of all parties is also required by Rule 17(a) which states: “Every action shall be prosecuted in the name of the real party in interest.” Rule 10(a) and 17(a) protect the public’s vital interest in knowing all the facts and events surrounding court proceedings. Doe v. Rotsker, 89 F.R.D. 158, 160 (N.D. Cal. 1981). Where the plaintiff is not identified, there is no real party in interest or person with Article III standing to pursue the alleged claims. Thus, the Court lacks subject matter jurisdiction.

Where plaintiffs wish to proceed anonymously, they must first obtain leave of court. Cal. Prac. Guide: Fed. Civ. Pro. Before Trial, § 8:120.13 (The Rutter Group 2007), citing W.N.J. v. Yocom, 257 F.3d 1171, 1172 (10th Cir. 2001). This request must be supported by “sufficient admissible evidence.” Doe v. Texaco, Inc., 2006 WL 2850035 at *2 (N.D.Cal. 2006). Here, not only has the plaintiff failed to obtain such permission, the complaint does not even allege a basis for proceeding anonymously. A Doe filing is a unique remedy reserved for rare cases in which plaintiffs, if identified, face extreme hardship. Plaintiff has not described any retaliation he could suffer if identified; he has not demonstrated matters of a sensitive or highly personal nature; and there is no allegation that he intends to engage in illegal conduct. Such are typically the only situations that would justify an anonymous filing. See generally 2 Moore’s Federal Practice, § 10.02(2)(c)(ii) (3rd ed. 2006); Advanced Textile, 214 F. 3d at 1067.

POINTS AND AUTHORITIES

I. Introduction

Defendant Network Solutions, LLC (“Defendant” or “Network Solutions”) has been sued improperly by a “Doe” plaintiff (“Plaintiff”). This person had no right to bring this action under a pseudonym without leave of court, and he failed to request leave before filing the Class Action Complaint (“Complaint” or “CAC”). Dkt. 1. Since no plaintiff is identified and there is no real party in interest, the Complaint fails to comply with Federal Rules of Civil Procedure (“FRCP”) 10(a) and 17(a). Thus, Article III standing is lacking, and the Court lacks subject matter jurisdiction to proceed.

Moreover, leave to file anonymously is unjustified in this case. Such a filing is a unique remedy reserved for rare situations in which plaintiffs, if identified, face extreme hardship. The plaintiff in this case has set forth no allegations or evidence qualifying for such special treatment. Letting this matter proceed anonymously would infringe on the broad public interest in open, taxpayer-funded courts, and would unfairly complicate the administration and defense of this case.

Thus, the entire Complaint should be dismissed under FRCP 12(b)(1).

II. Statement of the Case

A. Defendant’s Services

Network Solutions is in the business of registering domain names (e.g. “janesbagels.com”) and providing web-related services through its website and servers located in Virginia.¹ CAC ¶5-6. Among other things, Defendant provides, for a fee, web-based email accounts (called “webmail” accounts) associated with customers’ domain names (e.g., “jane@janesbagles.com”). CAC ¶6. In order to obtain or renew a domain

¹ Each computer connected to the Internet has a unique numeric address, known as an Internet Protocol or “IP” address, whereby one computer or network identifies and exchanges information with another. The Domain Name System (“DNS”) was created to allow a more easily remembered word or phrase (also called a “domain name”) to be associated with a specific IP address. The DNS allows the use of easily-remembered domain names (e.g. “janesbagels.com”) rather than numerical IP addresses.

1 name or webmail account, each Network Solutions customer must affirmatively agree to
 2 the terms of a written Service Agreement. See CAC ¶9 (“[A]ll Defendant’s customers enter
 3 into a written agreement with Defendant....”) In October 2003, Plaintiff voluntarily and
 4 affirmatively entered into a Service Agreement, whereby he registered a domain name and
 5 established a webmail account.² CAC ¶4. Each year through 2007 (including in October
 6 2007), Plaintiff renewed his registration and reaffirmed the Service Agreement. Id.
 7 Plaintiff has paid fees of \$34.99 annually for his domain name registration (CAC ¶6), and
 8 \$20.00 annually for his webmail account (CAC ¶4).

9 B. Plaintiff Allegedly Discovered His Emails on Search Engines

10 Plaintiff alleges that in May 2007, several months before renewing the subject
 11 account, he discovered certain of his emails “on Internet search engines, including Google.”
 12 CAC ¶4. He does not claim that Network Solutions is a search engine, that he discovered
 13 these emails on any medium controlled by Network Solutions, or that any search results
 14 linked him to a website affiliated with Network Solutions. Nor does Plaintiff clearly allege
 15 that his emails remain available online. He also does not allege any damages directly
 16 arising from the alleged (and temporary) publication of his emails on search engines.

17 C. The Service Agreement

18 Plaintiff does not attach to his Complaint copies of his Service Agreements with
 19 Network Solutions, but he selectively quotes identical language found in each version from
 20 2003 to 2007. Compare CAC ¶9, with Exhs. 1-5 of Defendant’s Request for Judicial
 21 Notice (“RFJN”) at RFJN 0025, 0075, 0109, 0178, and 0243-44. Thus, the Court may
 22 properly take judicial notice of the written contracts that Plaintiff formed when establishing
 23 and renewing his relationship with Network Solutions. See Branch v. Tunnell, 14 F.3d 499,
 24 454 (9th Cir. 1994); In re Stac Electronics Securities Litig., 89 F.3d 1399, 1405, fn. 4 (9th
 25 Cir. 1996).

26
 27 ² Network Solutions does not concede that Plaintiff acquired Network Solutions’ services
 28 for personal use, as Plaintiff may have obtained the services on behalf of a business.

These Service Agreements contain several dispositive provisions which are addressed in Defendant's motions to dismiss under FRCP 12(b)(3) and 12(b)(6) and in Defendant's motion to strike under FRCP 12(f). These provisions include a Governing Law provision (requiring plaintiff to bring his claims in Virginia and waiving the right to a jury trial); an Exclusive Remedy / Time Limitation provision (limiting plaintiff's remedies and requiring all claims be filed within one year³); a Disclaimer of Warranties (expressly disclaiming any warranty that Defendant's email services would be "SECURE, OR ERROR-FREE"); an Email Schedule; and a Privacy Policy.

III. Plaintiff's Claims

Plaintiff filed his Complaint as a putative class action. CAC ¶15-22. It asserts six claims, for violations of state and federal law:

1. Electronic Communications Privacy Act, 18 U.S.C. § 2702;
2. California Consumers Legal Remedies Act, Cal. Civ. Code § 1740, et seq.;
3. California Customer Records Act, Cal. Civ. Code § 1798.80, et seq.;
4. California Unfair Competition Law, Cal. Bus. & Prof. Code § 17200, et seq.;
5. Unjust Enrichment; and
6. Private Disclosure of Public Facts.

Plaintiff also asserts, as a predicate to his claim under the California Unfair Competition Law, that Defendant violated the California Online Privacy Act of 2003, Cal. Bus. & Prof. Code § 22575, et seq.

In short, and as set forth in Defendant's concurrently filed motion to dismiss under Federal Rule of Civil Procedure 12(b)(6), these claims are all preempted by the express provisions of the Service Agreement, and they are unsupported by the sparse factual allegations of the Complaint.

³ The "Time Limitation on Filing Any Claims," is not found in the Service Agreements from 2003 and 2004. Compare RFJN Exhs. 1-2 at RFJN 0003-0004, 0052-53, with Exhs. 3-5 at RFJN 0055-56, 0091, 0133, 0225.

1 IV. Standards Under Federal Rule of Civil Procedure 12(b)(1)

2 Dismissal is appropriate under Rule 12(b)(1) when the district court lacks subject
 3 matter jurisdiction over the claim. Fed. R. Civ. Proc. 12(b)(1). Federal subject matter
 4 jurisdiction must exist at the time the action is commenced. Morongo Band of Mission
 5 Indians v. Cal. State Bd. of Equalization, 853 F.2d 1376, 1380 (9th Cir. 1988), cert. denied,
 6 488 U.S. 1006 (1989). A Rule 12(b)(1) motion may either attack the sufficiency of the
 7 pleadings to establish federal jurisdiction, or allege an actual lack of jurisdiction which
 8 exists despite the formal sufficiency of the complaint. Thornhill Publishing Co. v. Gen.
 9 Tel. & Elecs. Corp., 594 F.2d 730, 733 (9th Cir. 1979); Roberts v. Corrothers, 812 F.2d
 10 1173, 1177 (9th Cir. 1987).

11 As set forth below, the Court lacks jurisdiction over this anonymous pleading, and
 12 dismissal is, therefore, proper under Rule 12(b)(1).

13 V. Plaintiff's Anonymous Complaint Violates Federal Rules of Civil Procedure
 14 10(a) and 17(a)

15 Parties to a lawsuit typically must identify themselves in pleadings—a common law
 16 idea exemplified in Rule 10(a) of the Federal Rules of Civil Procedure. “In the complaint,
 17 the title of the action shall include the names of all the parties.” FRCP 10(a). In general,
 18 “[p]laintiffs’ use of fictitious names runs afoul of the public’s common law right of access
 19 to judicial proceedings..., and Rule 10(a)’s command that the title of every complaint
 20 ‘include the names of all the parties’.” Does 1 through XXIII v. Advanced Textile Corp.,
 21 214 F.3d 1058, 1067 (9th Cir. 2000), citing Nixon v. Warner Communications, Inc., 435
 22 U.S. 589, 598-99 (1978), EEOC v. Erection Co., Inc., 900 F.2d 168, 169 (9th Cir. 1990),
 23 and FRCP 10(a). See generally Richmond Newspapers, Inc. v. Virginia, 448 U.S. 555, 580
 24 & n. 17 (1980) (holding public has First Amendment right to attend criminal trial).

25 Similarly, Rule 17(a) of the Federal Rules of Civil Procedure states that “Every
 26 action shall be prosecuted in the name of the real party in interest.” FRCP 17(a). This rule
 27 applies equally to class actions under Rule 23 of the Federal Rules of Civil Procedure. See
 28 Clark v. Chase Nat. Bank of City of New York, 45 F.Supp. 820, 824 (S.D.N.Y. 1942).

FRCP 10(a) and 17(a) are not simply matters of administrative convenience for court staff and counsel. These rules protect the public's legitimate interest in knowing which disputes involving which parties are before the federal courts, which are supported with tax payments and which exist ultimately to serve the American public. Doe v. Rotsker, 89 F.R.D. 158, 160 (N.D. Cal. 1981) (Rule 10(a) protects "public's legitimate interest in knowing all the facts and events surrounding court proceedings."); Doe v. Indiana Black Expo, Inc., 923 F.Supp. 137, 139 (S.D. Ind. 1996).

The plaintiff in this case is unidentified, and, on the face of the Complaint, it is impossible to identify a true owner of the alleged legal interests at issue. Thus, the requirements of Rule 10(a) have not been met. Likewise, there is no real party in interest, as required under Rule 17(a). For these reasons, the Court must dismiss this action for failing to comport with the Federal Rules of Civil Procedure. See e.g. M.M. v. Zavaras, 139 F.3d 798, 801 (10th Cir. 1998) (action dismissed "for failure to comply with Rule 10(a) of the Federal Rules of Civil Procedure by not including the names of all the parties in the title of the action," and "for failure to comply with the orders... requiring a real party in interest to be named who ratifies the commencement of the action or joins or is substituted for the real party in interest, all as required by Rule 17(a) Federal Rules of Civil Procedure.")

VI. No Person Has Appeared With Standing to Bring This Case

"A plaintiff has the burden of establishing the elements required for standing, and '[f]or purposes of ruling on a motion to dismiss for want of standing, both the trial and reviewing courts must accept as true all material allegations of the complaint, and must construe the complaint in favor of the complaining party.'" Takhar v. Kessler, 76 F.3d 995, 1000 (9th Cir. 1996), quoting Warth v. Seldin, 422 U.S. 490, 501 (1975). To meet this burden, a plaintiff must show (1) he has suffered an "injury in fact" that is (a) concrete and particularized and (b) actual or imminent, not conjectural or hypothetical; (2) the injury is fairly traceable to the challenged action of the defendant; and (3) it is likely, as opposed to merely speculative, that the injury will be redressed by a favorable decision. Wilbur v.

1 Locke, 423 F.3d 1101, 1107 (9th Cir. 2005) (citation and quotation marks omitted). For an
 2 injury to be “particularized,” it “must affect the plaintiff in a personal and individual way.”
 3 Lujan v. Defenders of Wildlife, 504 U.S. 555, 560 n. 1 (1992).

4 Where plaintiffs wish to proceed anonymously, they must obtain leave of court
 5 before filing under a pseudonym. Cal. Prac. Guide: Fed. Civ. Pro. Before Trial, § 8:120.13
 6 (The Rutter Group 2007), citing W.N.J. v. Yocom, 257 F.3d 1171, 1172 (10th Cir. 2001).
 7 Because the person who filed this action anonymously did so without leave of court, it is
 8 impossible to determine from the pleadings that anyone has suffered an injury in fact, or
 9 that any alleged injury is concrete or particularized, not conjectural or hypothetical, and that
 10 it is fairly traceable to the actions of Network Solutions. See W.N.J. v. Yocom, 257 F.3d at
 11 1172 (“Where no permission [to proceed anonymously] is granted, the federal courts lack
 12 jurisdiction over the unnamed parties, as a case has not been commenced with respect to
 13 them.”) (citation omitted); M.M. v. Zavaras, 139 F.3d 798, 800 (10th Cir. 1998); National
 14 Commodity & Barter Ass’n. et al v. Gibbs, 886 F. 2d 1240 (10th Cir. 1989); Doe v. United
 15 States Dept. of Justice, 93 F.R.D. 483, 484 (D. Colo. 1982) (holding that a “civil action has
 16 not been commenced and will not be commenced unless and until it is filed in full
 17 compliance with Rule 10(a) of the Federal Rules.”)

18 Thus, the unidentified Plaintiff in this case has not met the burden of establishing
 19 Article III standing, and, the Court must dismiss for lack of subject matter jurisdiction.

20 VII. Nothing Justifies Plaintiff’s Use of a Pseudonym

21 On occasion, federal courts will permit plaintiffs to proceed anonymously, “when
 22 special circumstances justify secrecy.” Advanced Textile, 214 F.3d at 1067 (citations
 23 omitted). For example, the courts have found sufficient privacy concerns to justify
 24 proceeding under a pseudonym in matters involving birth control, illegitimacy, abortion,
 25 transsexuality, homosexuality, mental illness, and rape. See generally 2 Moore’s Federal
 26 Practice, § 10.02(2)(c)(ii) (3rd ed. 2006). Unlike those sensitive subjects, Plaintiff’s
 27 Complaint is little more than an overreaching breach of contract action.

Courts determining whether to permit plaintiffs to proceed anonymously will balance “the need for anonymity against the general presumption that parties’ identities are public information and the risk of unfairness to the opposing party.” Advanced Textile, 214 F.3d at 1067, citing M.M. v. Zavaras, 139 F.3d 798, 803 (10th Cir. 1998); James v. Jacobson, 6 F.3d 233, 238 (4th Cir. 1993); Doe v. Frank, 951 F.2d 320, 323-24 (11th Cir. 1992); Doe v. Stegall, 653 F.2d 180, 183 (5th Cir. 1981). Applying this balancing test, plaintiffs have been permitted to use pseudonyms in three situations:

- (1) when identification creates a risk of retaliatory physical or mental harm;
- (2) when anonymity is necessary to preserve privacy in a matter of sensitive and highly personal nature;
- (3) when the anonymous party is compelled to admit his or her intention to engage in illegal conduct, thereby risking criminal prosecution.

Advanced Textile, 214 F.3d 1068. The factors that trial courts consider when evaluating a plaintiff’s interest in using a pseudonym include: (a) the severity of the threatened harm; (b) the reasonableness of plaintiff’s fears; and (c) the plaintiff’s particular vulnerability. Id. “That the plaintiff may suffer some embarrassment or economic harm is not enough. There must be some strong social interest in concealing the identity of the plaintiff.” Doe v. Rostker, 89 F.R.D. at 162.

This case does not present any circumstances justifying an anonymous proceeding. Plaintiff has not identified any retaliation he would suffer if identified; he has not demonstrated matters of a sensitive or highly personal nature; and there is no allegation that Plaintiff intends to engage in illegal conduct.⁴

Plaintiff only claims that somehow he discovered his emails on various search engines. CAC, ¶4. Meanwhile, the Service Agreement disclaims any warranty that the services would be “SECURE, OR ERROR FREE,” (RFJN Exhs. 1-5 at RFJN 0004, 0053,

⁴ In fact, Defendant refers the Court to its 12(b)(3) motion which addresses a related case pending in Virginia in which this Doe plaintiff has apparently acknowledged his identity in this California action and taken no steps to conceal it.

0089, 0128, and 0223), and his agreement with Network Solutions expressly limits damages to the amount of Plaintiff's annual fees (RFJN Exh. 1-5 at RFJN 0003, 0052, 0088, 0127, and 0222). Thus, the Complaint fails to reveal any harm that would result if Plaintiff proceeded under his own name.

Even if Plaintiff had sought to allege the factors required to qualify for anonymous treatment, it still would be inadequate, because the grounds to proceed anonymously must be supported by "sufficient admissible evidence." See Doe v. Texaco, Inc., 2006 WL 2850035 at *2-*5 (N.D.Cal. 2006) (denying motion to proceed anonymously after court "evaluates whether plaintiff s have presented sufficient admissible evidence to justify the use of pseudonyms.") (emphasis added); Advanced Textile, 214 F.3d at 1604-1065 (discussing evidence, including declarations and testimony, that plaintiffs and defendant filed in support of and in opposition to plaintiffs' motion to proceed under fictitious names); James v. Jacobson, 6 F.3d 233 (4th Cir. 1993) (holding that decision to allow or to deny parties to proceed anonymously must be based upon "informed discretion."). Plaintiff has not requested the required evidentiary hearing, or submitted any evidence justifying his need to proceed anonymously.

VIII. Proceeding Anonymously Would Obstruct the Public Interest

There is a "powerful presumption in favor of open proceedings where the parties are identified." Doe v. Indiana Black Expo, Inc. 923 F. Supp. 137, 139 (S.D. Ind. 1996). This has been expressly recognized by the United States Supreme Court:

A trial is a public event. What transpires in the courtroom is public property... There is no special perquisite of the judiciary which enables it, as distinguished from other institutions of democratic government, to suppress, edit, or censor events which transpire in proceedings before it.

Cox Broadcasting Corp. v. Cohn, 420 U.S. 469, 492-93 (1975), citing Craig v. Harney, 331 U.S. 367, 374 (1947). Trial courts should protect the openness of public proceedings:

[I]t is the responsibility of judges to avoid secrecy, in camera hearings and the concealment of the judicial process from public view.... Courts are public institutions which exist for the public to serve the public interest. Even a superficial recognition of our

judicial history compels one to recognize that secret court proceedings are anathema to a free society.

M.M. v. Zavaras, 139 F.3d 798, 800 (10th Cir. 1998).

In this case, there is no basis asserted in the Complaint or otherwise that would justify overriding the public interest in open proceedings in favor of Plaintiff's desire not to be identified. This is especially so because Plaintiff seeks to proceed as a class representative, and the putative class members have direct interest in his identity.

IX. Proceeding Anonymously Would Be Unfair

Furthermore, permitting Plaintiff to proceed with this action under a pseudonym would be unfair. He has made no effort to conceal the identity of Network Solutions. To the contrary, he has published disparaging claims concerning Defendant's business practices in a entirely public forum—accusations that would be actionable if not protected by the litigation privilege. See e.g., Cal. Civ. Code § 47(b)(2) (defining as "privileged" communications those made in any "judicial proceeding."). It is only right that Plaintiff also be identified. Further, proceeding anonymously would complicate discovery, increase the cost of the defense, require closed hearings, and obligate Defendant to lodge routine briefs and filings under seal. These administrative and logistical hurdles are unjustified.

Plaintiff's use of a pseudonym also hamstring Defendant's ability "to defend itself from adverse publicity and other collateral, but often inevitable, effects of civil litigation."

Doe v. Indiana Black Expo, Inc., 923 F.Supp. 137, 140 (1996).

As courts have recognized, the mere filing of a civil lawsuit can have significant effects on a defendant.... The public charges made in a civil lawsuit can cast a shadow over a defendant's reputation until the case is resolved. The effects can be felt with lenders or employers, both actual and prospective.... A civil lawsuit can also lead to adverse publicity and can require defendants to disclose publicly certain information that they might prefer to keep private. But only rarely can a defendant in a lawsuit remain anonymous, and certainly not where the plaintiff has chosen to file publicly a complaint naming the defendants but using a false name for himself.

Id.

Further, Plaintiff’s identity is an important fact in this case. The alleged claims are circumscribed by the Service Agreement between Network Solutions and a particular individual. Also, at least one alleged claim is barred if Plaintiff used his webmail account for business purposes, and this is a foundational fact not established by the anonymous Complaint. See Cal. Civ. Code § 1761(b) (services for a “commercial or business use” are not covered by the Consumers Legal Remedies Act).

For all of these reasons, the need for anonymity in this case is outweighed by “the risk of unfairness to the opposing party.” Advanced Textile, 214 F.3d at 1067 (citations omitted). Therefore, Plaintiff has improperly sued under a pseudonym, and the matter should be dismissed.

X. Conclusion

As set forth above, Plaintiff's anonymous Complaint is wholly improper, fails to establish subject matter jurisdiction, and it should be dismissed in its entirety pursuant to Federal Rule of Civil Procedure §12(b)(1).

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